



City of Celina
Utility Department
142 N. Ohio Street
Celina, Texas 75009
Phone: 972-382-2682

Application Service Request

Start date of service requested (no weekends) _____

Resident Name or Business Name: _____

Tax ID (Business): _____

Service Address: _____

City: _____ **State:** _____ **ZIP:** _____

Mailing Address (if different than above): _____

City: _____ **State:** _____ **ZIP:** _____

Email Address: _____

Phone #: _____ **Alt. Phone #:** _____

Driver's License #: _____

Place of Employment: _____

Have you previously had service in the City of Celina? Yes No

If yes, provide service address: _____

NEAREST RELATIVE NOT LIVING WITH YOU: _____

Address: _____ **City:** _____

State: _____ **ZIP:** _____ **Phone #:** _____ **Relationship:** _____

By checking the box, I acknowledge that I have read and agree to the terms and conditions of the Utility Service Application. **Water rates and fees associated with Utility Billing are subject to change without notice. Refer to Celina City Ordinance, Chapter 13 Utilities, at www.celina-tx.gov for updated information.**

Agreement to terms and services.

Customer's Signature

Date of Application

All information submitted to municipal government entities is subject to the Texas Public Information Act. This Act states that your utility information is subject to open records request by third party entities, unless otherwise noted. Please indicate if you would like your utility billing information to be available for such requests.

____ Yes, my utility information may be released for public information requests. ____ No, my utility information is to be withheld from public information requests.

Checklist of Requirements

- Signed page of Application with box checked acknowledging the agreement and terms of all water services.
We may at any time and at our sole discretion modify these terms and conditions of use with or without notice. All changes will be effective immediately upon public posting.
- Copy of Driver's License
- Signed page of Lease / Proof of Ownership
- Deposit fee will be applied to your first (1st) month's bill.
- Scan/email to utilityapplications@celina-tx.gov

COMMON SOURCE OF HIGH WATER USAGE
 NEW HOMES/IRRIGATION SYSTEM – Program irrigation timer properly, if applicable.

INCOMPLETE APPLICATIONS WILL NOT BE PROCESSED.

OFFICE USE ONLY

Non-Metered
 In City Rates

Carts
 Outside City Rates

Verified Documents
Acct. # _____ / _____ / _____

Deposit Applied



Deposit Fees:

Deposit fee will be applied to your first (1st) month's bill.

RESIDENTIAL	\$100.00
BUSINESS UNDER 5 EMPLOYEES	\$100.00
BUSINESS 5 EMPLOYEES OR MORE	\$150.00
RESTAURANT/GROCERY.....	\$250.00
CLEANERS/LAUNDROMAT.....	\$250.00
ALL TWO-INCH METERS	\$250.00

(Greater than 2 inches, add \$100.00 per inch)

TRANSFER FEES\$25.00

RETURNED CHECKS: \$25.00 returned check fee, along with the amount of the check, must be collected and paid within 72 hours to avoid interruption of service.

Note: These are the terms and agreements as agreed upon on Page #1 of this application.

OFFICE USE ONLY

Non-Metered
 In City Rates

Carts
 Outside City Rates

Verified Documents
Acct. # ____ / ____ / ____

Deposit Applied



I.PURPOSE: The City of Celina is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system, construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions that are in place to provide this protection. The utility providers are enforcing these restrictions to ensure public safety and their welfare. Each applicant must sign this agreement before the City of Celina will provide services. In addition to new connections, the water system will not be re-established unless it has a signed copy of this agreement.

II. RESTRICTIONS: The following practices are prohibited by State of Texas regulations that govern production and distribution of drinking water to the public:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by air gap or an appropriate backflow device.
- B. No cross-connection between public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection that allows water to be returned to the public drinking water supply is permitted.
- D. No pipes or pipe fittings that contain more than 8% lead shall be used for the installation or repair of plumbing at any connection that provides water for human consumption.
- E. No solder or flux that contains more than .2% lead shall be used for the installation or repair of plumbing at any connection that provides water for human consumption.

III.TERMS OF SERVICE: The City of Celina’s administrator will maintain a copy of this agreement as long as the customer is connected to the water system.

- A. The customer shall allow his/her property to be inspected for possible cross connections to another potential contaminating or hazardous source of water or any major changes to the private water distribution system. These inspections shall be conducted during normal business hours by the City of Celina’s authorized personnel or their designee prior to initiating new water service.
- B. The City of Celina shall notify the customer in writing of any cross connection or other potential contamination hazard that has been identified during an initial inspection or the periodic inspection.
- C. The customer shall immediately remove or adequately isolate any potential cross connections or other contamination hazards on his/her premises.
- D. The customer shall, at his/her expense, properly install, test and maintain any backflow prevention device required by the City of Celina. Copies of all water testing and maintenance records shall be provided to the City of Celina’s administrator.

IV: ENFORCEMENT: If the customer fails to comply with the terms and conditions of this service agreement, the City of Celina retains the right to terminate the services or properly install, test and maintain an appropriate backflow prevention device at the service connection time. Any expenses associated with the enforcement of this agreement shall be paid by the customer.

Note: These are the terms and agreements as agreed upon on Page #1 of this application.

OFFICE USE ONLY

Non-Metered
 In City Rates

Carts
 Outside City Rates

Verified Documents
Acct. # ____ / ____ / ____

Deposit Applied



Water Bill Payment Schedule

1 st	BILLS RECEIVED
10 th	BILLS DUE WITHOUT PENALTY
11 th	PENALTY ADDED (10%), LATE NOTICE MAILED
23 rd	BILLS DUE TO AVOID DISCONNECT
24 th	DISCONNECTION FOR NON-PAYMENT (An additional \$50.00 disconnection fee will apply.)

The customer is responsible for all water that flows through the meter. Contact the Utility Billing Department at 972-382-2682 if you do not receive your water bill by the 5th of the month.

Water & Wastewater Rates

Water Rates			Sewer Rates		
<i>Residential.</i>	<i>In The City</i>	<i>Out of City</i>	<i>Residential.</i>	<i>In The City</i>	<i>Out of City</i>
<i>0-2,000 gal (Minimum):</i>	Rate	Rate	<i>0-2,000 gal (Minimum):</i>	Rate	Rate
<i>5/8 and 3/4 inch meter</i>	\$22.25	\$33.38	<i>5/8 and 3/4 inch meter</i>	\$20.60	\$30.90
<i>1 inch meter</i>	\$38.93	\$58.40	<i>1 inch meter</i>	\$38.63	\$57.95
<i>1 1/2 inch meter</i>	\$77.87	\$116.81	<i>1 1/2 inch meter</i>	\$72.10	\$108.15
<i>2 inch meter</i>	\$124.59	\$186.89	<i>2 inch meter</i>	\$123.60	\$185.40
			<i>2,001 to 14,000 per 1k gal</i>	\$5.73	\$8.60
<i>2,001 to 10,000 per 1k gal</i>	\$4.96	\$7.44	<i>Usage fees cap at 14,000 gal</i>	\$89.45	\$134.18
<i>10,001 to 20,000 per 1k gal</i>	\$7.44	\$11.16			
<i>20,001 to 30,000 per 1k gal</i>	\$8.68	\$13.02			
<i>30,001 and up per 1k gal</i>	\$12.40	\$18.60			
			<i>Commercial.</i>		
<i>Commercial.</i>			<i>0-2,000 gal (Minimum):</i>		
<i>0-2,000 gal (Minimum):</i>			<i>5/8 and 3/4 inch meter</i>	\$25.75	\$38.63
<i>5/8 and 3/4 inch meter</i>	\$27.81	\$41.72	<i>1 inch meter</i>	\$48.29	\$72.44
<i>1 inch meter</i>	\$48.67	\$73.01	<i>1 1/2 inch meter</i>	\$90.13	\$135.20
<i>1 1/2 inch meter</i>	\$97.34	\$146.01	<i>2 inch meter</i>	\$154.50	\$231.75
<i>2 inch meter</i>	\$155.74	\$233.61	<i>4 inch meter</i>	\$386.25	\$579.38
<i>3 inch meter</i>	\$233.60	\$350.40	<i>2,001 and up per 1k gal</i>	\$5.73	\$8.60
<i>4 inch meter</i>	\$389.34	\$584.01			
<i>2,001 to 10,000 per 1k gal</i>	\$4.96	\$7.44			
<i>10,001 to 20,000 per 1k gal</i>	\$7.44	\$11.16			
<i>20,001 to 30,000 per 1k gal</i>	\$8.68	\$13.02			
<i>30,001 and up per 1k gal</i>	\$12.40	\$18.60			

Note: These are the terms and agreements as agreed upon on Page #1 of this application.

OFFICE USE ONLY

() Non-Metered
() In City Rates

() Carts
() Outside City Rates

() Verified Documents
Acct. # ____ / ____ / ____

Deposit Applied



GARBAGE PICK-UP

Trash cart must be at curbside by 7:00 a.m.

Creeks of Legacy	Monday
Light Farms	Monday
Mustang Lakes	Monday
Preston Hills	Monday
Preston Meadows	Monday
Twelve Oaks	Monday

Carter Ranch	Tuesday
--------------	---------

Downtown (West of Railroad)	Wednesday
-----------------------------	-----------

Downtown (East of Railroad)	Thursday
Heritage	Thursday
High Point	Thursday
Morgan Lakes	Thursday
North Preston Lakes	Thursday
Lilyana	Thursday

BULK PICK-UP

Items must be stacked neatly at curbside and out by 7:00 a.m. See approved items below.

JUNE	5th	19th
JULY	3rd	17th
AUGUST	7th	21st
SEPTEMBER	*5th	18th
OCTOBER	2nd	16th
NOVEMBER	6th	20th
DECEMBER	4th	18th

JUNE	6th	20th
JULY	*5th	18th
AUGUST	8th	22nd
SEPTEMBER	*6th	19th
OCTOBER	3rd	17th
NOVEMBER	7th	21st
DECEMBER	5th	19th

JUNE	7th	21st
JULY	*6th	19th
AUGUST	9th	23rd
SEPTEMBER	*7th	20th
OCTOBER	4th	18th
NOVEMBER	8th	22nd
DECEMBER	6th	20th

JUNE	8th	22nd
JULY	*7th	20th
AUGUST	10th	24th
SEPTEMBER	*8th	21st
OCTOBER	5th	19th
NOVEMBER	9th	*24th
DECEMBER	7th	21st

*HOLIDAYS will move pick-up dates to the NEXT BUSINESS DAY during that week.

BULK ITEMS

- Large/Bulk household items may be placed at the curb on the 1st full week and 3rd week of each month on your scheduled garbage pick-up day. Only four (4) cubic yards' worth of approved items will be picked up.
- Tree limbs must be cut in lengths no longer than four (4) feet and bundled.
- Boxes must be flattened.
- No batteries, tires, paint, oil, any item containing Freon or hazardous waste
- No items heavier than fifty (50) pounds
- Contact **Progressive, 469-452-8000**, for items heavier than fifty (50) pounds.

OFFICE USE ONLY

() Non-Metered
() In City Rates

() Carts
() Outside City Rates

() Verified Documents
Acct. # ____ / ____ / ____

Deposit Applied